

# Bluebonnet Technologies

819 S. Jefferson Street  
Mt. Pleasant, TX 75455  
Tel (903)572-1890x15 Fax (903)572-3649

Page 1

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## Description of Business Solutions by Bluebonnet Technologies

### Overview ....

Established in 1995, Bluebonnet Technologies has been providing world-class high speed Internet services, and now is providing hardware maintenance and support for computer systems, networks, and peripherals. We have a team of dedicated professionals with over 50 years experience in network design and Internet services.

We use state of the art equipment to provide a high quality and reliable communication systems infrastructure to our customers. Our communication data centers are located in Mt Pleasant, Sulphur Springs, and Paris, Texas, and are connected through our very own microwave links terminated by Cisco routers at each of the data centers.

### Services we Provide ....

- Engineering Services – Investing in your network is investing in the future of your business. Our engineering services offer you design solutions customized to your unique business requirements.
- Network Services – We take the administrative burden so that you can concentrate on the important aspects of operating your business. We keep your network investment working at optimal performance by managing all (or part of) connectivity components that include servers, firewalls, website, and routers. Our technicians are trained in a full array of technology solutions.
- Security Services – We protect your network from intruders. Our services secure your network allowing only authorized users access to your mission-critical business data.
- Internet Services – We provide high speed wireless broadband, dial-up, and ISDN services. Our services are designed to secure your net presence. Connecting your network to the Internet allows you access to your business data globally. We provide secure net channels for home and mobile users as well as Internet connectivity, and a variety of hosting and data backup services. Our networks are designed to offer customized and scaleable solutions that address a diverse range of business requirements.
- Spam Blocker, Pop-up Ads Blocker, Enhanced Controls and Web Accelerator.
- Website Design, Development, and Domain Hosting.
- Hardware System Maintenance and Support Agreements: When the uptime and preventive maintenance of your computer office equipment is important we offer our customers an onsite support plan – 4hr, 8hr, and 24hr response time. Response times may vary according to region.

### Wireless Broadband and Support Information ....

Unlike a dial-up connection, Wireless Broadband Internet Access means an 'always-on' connection that provides maximum Internet speeds and reliability. THIS SERVICE IS FAST, SECURE, and Dependable.

These bandwidths support small and large businesses with higher bandwidth applications that include web browsing, e-commerce and video streaming and in addition are LAN compatible. Bluebonnet Technologies currently provides high-speed wireless Broadband Internet Access to Mt. Pleasant and Sulphur Springs, Texas.

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Our network infrastructure has been designed for durability and resiliency. In the event our system should experience any technical problem(s), or malfunction, it has been designed to alert by paging one of our network technicians in real time and identify the nature of the problem. Since our inception of 1995, Bluebonnet Technologies has weathered through some of the most severe storms that include ice, rain, power outages, and flooding -- in spite of this, our network and high speed wireless broadband infrastructure services has never been down.

Bluebonnet Technologies, corporately based in Mount Pleasant, Texas, has been highly recognized in the community as having one of the best customer support programs in the region by the Mount Pleasant chamber of commerce, and by many of our corporate customers in Mount Pleasant, Sulphur Springs, and Paris, Texas. At no additional cost, we provide daytime telephone technical support 6 days a week.

Furthermore, due to customer demand, Bluebonnet Technologies is getting ready a separate building and will be opening a computer repair center in Mount Pleasant, TX. This center will be staffed to handle walk-in customers needing computer hardware and software upgrades and repairs. In addition, by special arrangements, we will also provide onsite customized maintenance and repair support plans to all our customers that would prefer to outsource their technical support for all their computer office and network needs.

## **WIRELESS HIGH SPEED INTERNET**

### Service Information

Our wireless solutions are perfect for users and businesses that want to:

- Have both high reliability and extremely high speeds both upstream and downstream...
- Eliminate issues with the telephone company carriers...and the high bills you pay monthly for similar service...
- OUR SERVICE PLAN includes the use of fixed wireless equipment...

Bluebonnet Technologies offers several types of bandwidths to choose from for both residential and business customers. Following is a bandwidth detail.

Bandwidth	Bandwidth Detail
256Kbps	Great for home use or small network of users in an office. User applications include quick, easy access to the Internet for research, email, homework.
512Kbps	Supports small businesses with higher bandwidth applications that include web browsing, e-commerce and video streaming and in addition, is LAN compatible.
1.0 – 1.5+ Mbps	For businesses that rely on the web for applications such as e-commerce, telecommuting and video conferencing.

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### Price Service Plans

We will provide all of your equipment and Professional Installation-- this all Inclusive plan is perfect for any business that prefers one consolidated plan that covers the installation, maintenance and support of your equipment.

<b>BUSINESS SERVICE PLANS</b>	<b>256Kbps</b>	<b>512Kbps</b>	<b>1Mbps</b>	<b>1.5Mbps</b>
<b>Recurring Monthly Charge</b>	<b>\$89.00</b>	<b>\$179.00</b>	<b>400.00</b>	<b>600.00</b>
<b>Installation &amp; Activation Charge</b>	<b>\$395.00</b>	<b>\$395.00</b>	<b>\$395.00</b>	<b>\$395.00</b>

- Set-Up fee (\$395.00) is a ONE time charge that includes labor and Standard Mounting hardware.
- Minimum 2 years contract required, unless waived by special arrangements.

## Basic Commercial Domain Hosting

- Basic Commercial Sites (Plan A) start at \$19.95 per month with a \$40.00 setup fee.
- 2 Email accounts. If you need more - \$2.00 each additional.
- Basic Commercial Sites start at 20 megabytes of disk space.
- Free Listing such as [www.your-company.com](http://www.your-company.com)

Plans	A	B	C	D
Monthly Rate	\$19.95	\$29.95	\$49.95	\$79.95
Annual Discounted Rate	\$220	\$330	\$550	\$880
Disk Storage Space	20MB	40MB	70MB	95MB
Data Transfer	1000MB	2000MB	4000MB	6000MB
FTP Access	included	included	included	included
Daily Web Statistics	included	included	included	included
Front Page Extensions	included	included	included	included
E-mail Accounts	2	5	10	15
E-mail Forwarding	unlimited	unlimited	unlimited	unlimited
Shopping Cart Ability	-	-	-	included
Secure Server Access	-	one page	included	included
PHP, Database Access	-	-	included	included

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Page 4

### Virtual Domain Hosting

Bluebonnet Technologies can host your Virtual Domain ([www.your-company.com](http://www.your-company.com)) on our UNIX servers. In addition to the Basic Commercial Account, the following conditions apply:

Virtual Web sites also include virtual Email accounts (i.e. [info@your-company.com](mailto:info@your-company.com)). InterNIC registration conditions apply - \$40 one time administrative setup fee, annual registration fee \$20 on each anniversary. Email accounts: <name>@yourcompanyname.com

Bluebonnet Technologies also provides Web page design and implementation services. We have the staff that can provide you with a simple, or complex, html layout database oriented Web site with administration functionality. Give us a call with your requirements and we can provide you with a quote – Telephone (903) 572-1890 x15.

### Virtual Private Networks

Virtual Private Networks (VPNs) let you use public networks such as the Internet to provide secure connections between remote users and their corporate networks without the expense of a dedicated private network. VPNs can also connect offices across the world in a secure network environment. We are offering flexible and comprehensive solutions, based on the Point to Point Tunneling Protocol (PPTP).

PPTP technology offers significant advantages:

Transmission costs are lowered by connecting via the Internet, rather than a long-distance or 800# analog phone line. Hardware costs are also lowered by allowing the centralized location of modems and ISDN cards. Administrative overhead costs are lowered because of robust data encryption and compatibility with all network protocols (such as IP, PPP, and NetBEUI).

