



Bluebonnet Technologies - 819 S. Jefferson Mount Pleasant, Texas 75455
Mailing Address: P.O. Box 1839 Mount Pleasant, Texas 75456
Tel 903-572-1890 x15 / 1-800-634-2250 Fax 903-572-3649
E-mail: sales@bluebonnet.net Website: www.bluebonnet.net

BUSINESS APPLICATION AND CONTRACT FOR WIRELESS HIGH SPEED INTERNET SERVICE

This agreement, along with the Terms and Conditions, is to serve as a legal and binding tool for all parties involved. Any alterations to this agreement must be made by mutual consent in writing by both parties. No verbal agreements will be recognized.

The Client will be billed in advance on a monthly basis. Prorated amounts may show on your second month's bill as an adjustment period. We accept all major credit cards, electronic check drafts, and cash. Additional technical support is not provided unless noted within agreement. This contract is valid for term of contract subject to renewal.

TERM OF CONTRACT: 24 months

Physical Location (For purpose of site survey)	Contact Person:	Telephone#: _____ Alternate#: _____ Fax#: _____
Type of Service:	Billing/Company Name:	Billing Contact (If different from above)
Set-up Fee (*Basic Business Install) \$395.00	Billing Address:	City, State, Zip:
Recurring Monthly Fee: \$	Total Amount Due at Install: \$	If your company is exempt from tax you are required to provide a Tax Exempt Certificate to Bluebonnet Technologies.

Site Survey and Installation

Our technicians will need to make a preliminary site survey to determine the equipment needs for your location, and then schedule your install upon completion of all agreements. **Please provide us with TWO choices for the best day of the week and time of day; you will be contacted to confirm the day and approximate time of our site survey visit.**

Day of Week	9 am to 12 noon	1pm to 5pm
<input type="checkbox"/> Monday	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Tuesday	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Wednesday	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Thursday	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Friday	<input type="checkbox"/>	<input type="checkbox"/>

Minimum Computer Requirements for Installation

- Windows 98, Millennium (ME), 2000, or XP
- Minimum of 32 MB of RAM (memory)
- Availability of one Ethernet Port on computer

Optional Services Available (Please check any of these options you would like to add)

<input type="checkbox"/> Beyond Basic Install	Basic Business Installation of service includes mounting of radio, and simple cable run to 1 PC <u>OR</u> existing network in building. Additional labor will be charged if Bluebonnet runs additional cable throughout location, sets up network or multiple PCs, etc. Labor is charged at \$85.00 per hour and customer will be responsible for any additional equipment cost as a result.
<input type="checkbox"/> 50 hour Dial-up	This optional service is offered at \$9.95 per month extra. This would serve as a back up Internet service in case of failure of the main, wireless service. It would allow the user to check e-mail at a location away from the wireless service. This 50-hour account also allows roaming ability through an 800 number on which a usage charge per minute of 11 cents applies.
<input type="checkbox"/> Wireless LAN upgrade. Number of PCs or laptops <input type="checkbox"/>	Upgrade any plan to a "Wireless LAN" and enjoy the freedom to roam in your business or home and remain connected online. Call for pricing details.

All basic business installation charges, equipment (if purchased), and 1 month of service are due BEFORE service is installed. You may provide Credit Card information below or you may have a check ready for our technicians when they arrive on site the day of installation. Any optional services that you have requested above, including additional labor and equipment, will be billed with your first statement after install has been completed and must be paid by the date specified. Unless additional services have been requested and scheduled ahead of time our technicians may not be able to perform any service needs at the time of install. If additional services are needed, please contact our office to schedule a service call.



By signature/date business contact has read, understands, and complies, with the terms and conditions of this contract with Bluebonnet Technologies.	<div style="border-bottom: 1px solid black; display: flex; justify-content: space-between;"> Authorized Signature Date </div>
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Credit Card Type: MasterCard ____ Visa ____ Discover ____ AMEX ____

Credit Card Number: _____ Exp. Date: _____

Name As Appears On Card: _____

Drafting Terms: Initial Payment Only ____ Monthly Drafting ____

Signature of Authorization: _____

Requested E-Mail Addresses (up to 8 allowed with accounts): Usernames should all be lower case letters and no more than 15 characters. The same password may be used for all accounts if so desired. The first address listed will be the default address that we will use to send system updates. If your choice is unavailable you will be asked to make another selection.

- _____@bluebonnet.net Password: _____
- _____@bluebonnet.net Password: _____
- _____@bluebonnet.net Password: _____
- _____@bluebonnet.net Password: _____
- _____@bluebonnet.net Password: _____
- _____@bluebonnet.net Password: _____
- _____@bluebonnet.net Password: _____

Help Desk

**Mon – Fri 9:00 am to 7:00 pm / Sat 10:00 am to 4:00 pm. Our offices close for national holidays.
Bluebonnet reserves the right to change Help Desk hours.
Phone assistance: 903-572-1890 / 1-888-634-2250**

<u>Terms and Conditions for Service and Lease</u>
1) Equipment ownership shall remain with Bluebonnet Technologies. If you choose to purchase your equipment, the manufacturer warranty on the equipment applies. Thereafter, repair shall be at the expense of the customer (parts and labor). Bluebonnet will support the equipment as long as feasible, based on availability of parts and technology obsolescence. In case of customer default of agreement terms, customer shall return the equipment to Bluebonnet Technologies in good condition, normal wear and tear expected, or be responsible for original full purchase price as stated on this agreement.
2) Customer is liable for any repairs or adjustments which may be necessary on equipment, software, cabling or other components connected to the wireless system which were not installed or provided by Bluebonnet Technologies.
3) If service is discontinued by the customer prior to the contract period, customer must pay remainder of term amount for service, and, if applicable, the cost of the equipment.
4) Taxes or other fees of regulatory bodies are not included in this agreement, but shall be assessed, if required by such bodies
5) All customers shall adhere to Bluebonnet Technologies Acceptable Use Policy as stated within their web site.
6) Customer assumes all risk of loss and damage to the equipment from any cause. No loss or damage to the equipment will impair any obligations of customer under this agreement, which will continue in full force and effect. In the event of loss or damage to the equipment during the service period, customer, at the option of Bluebonnet Technologies, shall: <ul style="list-style-type: none"> a. Place the equipment in good repair; or b. Replace the equipment with like equipment in for repair, which equipment shall become subject to this agreement; or c. Compensate Bluebonnet Technologies at fair market value for such equipment or a stipulated loss value as agreed to by Bluebonnet Technologies and customer. d. Customer, at customer’s expense, shall keep the equipment insured for such risk and in such amounts as Bluebonnet Technologies shall require and name Bluebonnet Technologies as “Loss Payee” under such policy of insurance, if requested to do so in writing.
7) Customer shall indemnify and hold Bluebonnet Technologies harmless from any and all claims, actions, proceeding, costs, damages, and liabilities, including attorney’s fees, arising out of, connected with or resulting from use of the equipment, service or installation.
8) If signal quality cannot be established upon installation, customer shall not be bound by this agreement.
9) Should your company sell while under contract with Bluebonnet Technologies, this contract will remain binding for the buyer. If buyer chooses



to cancel services at the end of the term of this contract, all equipment, unless purchased under contract will be removed by Bluebonnet Technologies from service location.

Initials

Below this Line, For Office Use Only

Date of Site Survey:	Survey Performed By:	Survey Results:
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Other Equipment Required for Installation- beyond basic business install <i>(After the site survey has been completed, we will check any of these additional fees that will be required for your installation of services.)</i>	<input type="checkbox"/> 20 ft pole w/ wall mount brackets – add \$15.00 + tax <input type="checkbox"/> 30 ft pole w/ wall mount brackets – add \$35.00 + tax <input type="checkbox"/> 40 ft pole w/ wall mount brackets – add \$80.00 + tax <input type="checkbox"/> 5 ft tripod and 20 ft pole – add \$45.00 + tax
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Billing entry date _____ Account number _____ Total Due at Install\$ _____ Processed: Yes No

IP Address _____ MAC Address _____

Hardware used for install _____

Equipment installed w/ SN#s _____

Additional charges as follows: _____

Notes: _____

To Be Completed Upon Completion of Installation

Wireless Installation Completed and Verified By: _____

Payment in the amount of \$ _____ Collected By: _____ (Technician Initials)

Install Date: _____ Contract Term Starting _____ Ending _____

By signature/date customer verifies that installation of Bluebonnet services has been completed, therefore beginning the term of the contract. Customer verifies that Bluebonnet services are connecting and browsing the Internet.

Authorized Customer Signature

Date