



Bluebonnet Technologies - 819 S. Jefferson Mount Pleasant, Texas 75455

Mailing Address: P.O. Box 1839 Mount Pleasant, Texas 75456

Tel 903-572-1890 x15 / 1-800-634-2250 Fax 903-572-3649

E-mail: sales@bluebonnet.net Website: www.bluebonnet.net

RESIDENTIAL APPLICATION AND AGREEMENT FOR WIRELESS HIGH SPEED INTERNET SERVICE

Physical Location (For purpose of site survey)	Billing Name:	Home Tel#: _____ Daytime Tel#: _____ Fax#: _____
Type of Service: Wireless High Speed, Unlimited: Up to 384K bps	Billing Address:	Do you rent or own? Rent _____ Own _____ If you rent, we will require written authorization from the owner of the property before site survey will be performed.
Set-up Fee (*Basic Installation and Activation, Non refundable): \$ 150.00	Recurring Internet Services Monthly Fee: \$ 45.00 (Plus options)	Purchase of Equipment Required-To be determined by site survey Prices listed on Page# 3

Site Survey and Installation

Our technicians will need to make a preliminary site survey to determine the equipment needs for your location, and then schedule your install upon completion of all agreements. **Please provide us with TWO choices for the best day of the week and time of day; you will be contacted to confirm the day and approximate time of our site survey visit.**

Day of Week	9 am to 12 noon	1pm to 5pm
<input type="checkbox"/> Monday	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Tuesday	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Wednesday	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Thursday	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Friday	<input type="checkbox"/>	<input type="checkbox"/>

Minimum Computer Requirements for Installation

- Windows 98, Millennium (ME), 2000, or XP
- Minimum of 32 MB of RAM (memory)
- Availability of one Ethernet Port on computer

Optional Services Available (Please check any of these options you would like to add)

<input type="checkbox"/> Beyond Basic Install	Basic Installation of service includes mounting of radio, and simple cable run to 1 PC in home. Additional labor will be charged if Bluebonnet runs additional cable throughout attic or inside location, sets up multiple PCs, etc. Labor is charged at \$85.00 per hour and customer will be responsible for any additional equipment cost as a result.
<input type="checkbox"/> 50 hour Dial-up	This optional service is offered at \$9.95 per month extra. This would serve as a back up Internet service in case of failure of the main, wireless service. It would allow the user to check e-mail at a location away from the wireless service. This 50-hour account also allows roaming ability through an 800 number on which a usage charge per minute of 11 cents applies.
<input type="checkbox"/> Wireless LAN upgrade. Number of PCs or laptops _____	Upgrade any plan to a "Wireless LAN" and enjoy the freedom to roam in your business or home and remain connected online. Call for pricing details.

All basic installation charges, equipment, and 1 month of service are due BEFORE service is installed. You must provide Credit Card information below, as charges will be processed 1 business day prior to your install. The pricing of the equipment will be determined at the time of the site survey. Any optional services that you have requested above, including additional labor and equipment, will be billed with your first statement after the install has been completed and must be paid by the date specified. You may request to have your account set up on monthly drafting by Bank Draft or Credit Card. We will provide you, upon request, with the required authorization form.

Credit Card Type: MasterCard _____ Visa _____ Discover _____ AMEX _____

Would you like to request a Draft Authorization Form? _____ Yes _____ No

Credit Card Number: _____ Exp. Date: _____

Name As Appears On Card: _____

Signature of Authorization: _____



By signature/date customer has read, understands, and complies with the terms and conditions of receiving services from Bluebonnet Technologies.	<div style="border-bottom: 1px solid black; display: flex; justify-content: space-between;"> Customer Signature Date </div>
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Requested E-Mail Addresses (up to 8 allowed with accounts with no more than 15 characters): Usernames should all be lower case letters. The same password may be used for all accounts if so desired. The first address listed will be the default address that we will use to send system updates. If your choice is unavailable you will be asked to make another selection. Each additional e-mail account is offered at \$2 per month extra.

@bluebonnet.net	Password: _____
@bluebonnet.net	Password: _____
@bluebonnet.net	Password: _____
@bluebonnet.net	Password: _____
@bluebonnet.net	Password: _____
@bluebonnet.net	Password: _____
@bluebonnet.net	Password: _____
@bluebonnet.net	Password: _____

Help Desk Support **Mon – Fri 9:00 am to 7:00 pm / Sat 10:00 am to 4:00 pm. Our offices close for national holidays. Bluebonnet reserves the right to change Help Desk hours. For additional information and technical assistance please visit our web site – www.bluebonnet.net Phone assistance: 903-572-1890 / 1-888-634-2250**

Terms and Conditions
1) With the purchase of your equipment, the manufacturer warranty on the equipment applies. Thereafter, repair shall be at the expense of the customer (parts and labor). Bluebonnet will support the equipment as long as feasible, based on availability of parts and technology obsolescence. 2) Customer is liable for any repairs or adjustments which may be necessary on equipment, software, cabling or other components connected to the wireless system which were not installed or provided by Bluebonnet Technologies. 3) Customer must provide 30 days written notice to cancel services with Bluebonnet Internet. Customer will be held responsible to pay any charges not paid at the time of installation 4) Taxes or other fees of regulatory bodies are not included in this agreement, but shall be assessed, if required by such bodies. 5) All customers shall adhere to Bluebonnet Technologies Acceptable Use Policy as stated within their website. 6) Customer assumes all risk of loss and damage to the equipment from any cause. No loss or damage to the equipment will impair any obligations of customer under this agreement, which will continue in full force and effect. In the event of loss or damage to the equipment during the service period, customer, at the option of Bluebonnet Technologies shall: <ul style="list-style-type: none"> a. Place the equipment in good repair; or b. Replace the equipment with like equipment in for repair, which equipment shall become subject to this agreement; or c. Compensate Bluebonnet Technologies at fair market value for such equipment or a stipulated loss value as agreed to by Bluebonnet Technologies and customer. d. Customer, at customer's expense, shall keep the equipment insured for such risk and in such amounts as Bluebonnet Technologies shall require and name Bluebonnet Technologies as "Loss Payee" under such policy of insurance, if requested to do so in writing. 7) Customer shall indemnify and hold Bluebonnet Technologies harmless from any and all claims, actions, proceeding, costs, damages, and liabilities, including attorney's fees, arising out of, connected with or resulting from use of the equipment, service or installation. 8) If signal quality cannot be established upon installation, customer shall not be bound by this agreement.

Initials



Below this Line, For Office Use Only

Date of Site Survey:	Survey Performed By:	Survey Results:
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<u>Equipment Purchase Required</u>	<u>Purchase Price</u>
Residential Radio, w/ 12dbi Antenna	\$ 590.00 + tax <input type="checkbox"/>
Residential Radio, w/ 16dbi Antenna	\$ 674.00 + tax <input type="checkbox"/>
High Power Radio, w/ 16dbi Antenna	\$ 793.00 + tax <input type="checkbox"/>
High Power Radio, w/ 24dbi Antenna	\$ 902.00 + tax <input type="checkbox"/>

Other Equipment Required for Installation – beyond basic install <i>(After the site survey is completed we will check any of these additional fees that will be required for your installation of services.)</i>	<input type="checkbox"/> 20 ft pole w/ wall mount brackets – add \$15.00 + tax <input type="checkbox"/> 30 ft pole w/ wall mount brackets – add \$35.00 + tax <input type="checkbox"/> 40 ft pole w/ guide wires – add \$80.00 + tax <input type="checkbox"/> 5 ft tripod and 20 ft pole – add \$45.00 + tax
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Billing entry date _____ Account number _____ Initial Payment: \$ _____

IP Address _____ MAC Address _____

Hardware used for install _____

Equipment installed w/ SN#s _____

Additional charges as follows: _____

Notes: _____

To Be Complete Upon Completion of Installation

Wireless Installation Completed and Verified By: _____

By signature/date customer verifies that installation of Bluebonnet services has been completed. Customer verifies that Bluebonnet services are connecting and browsing the Internet.

Customer Signature _____

Date _____